

Haringey Council

Residents Transforming Services

A Community Development Approach

Introduction

- Haringey is a diverse borough in North London
- Many of the typical inner city challenges are here here
- A neighbourhood based community development development approach to involving communities and communities and residents
- Discussion

The London Borough of Haringey

- Constitutes the old Urban Districts of Tottenham, Tottenham, Hornsey and Wood Green
- A Borough of stark contrasts
- A three star Council
- Neighbourhood management in Haringey

Community Work in Haringey

- It has enabled us to involve new and marginalised communities
- It has been well resourced
- Work has been flexible and responsive
- Partnership working with 'static' agents

Engaging Citizens in Haringey

- *A particular approach to working with communities*
- Understanding and profiling
- Involvement and ownership
- Procurement
- Sustainability and networking

Case Studies

- Polish Community
- Orthodox Jewish Community
- Kurdish Community
- Area Assemblies ‘ Meet Your Neighbour’
Neighbour’

Measuring Benefits?

- Increased involvement in decision making
- Making use of services
- More cohesion
- Lower costs

“This is not just about different racial, ethnic and religious groups, but about relations between people of different ages, different areas and different sexes and sexualities, and between those who are ill and disabled and those who who are not. It is about forging a sense of common belonging that bridges the differences between us”

Cllr. George Meehan

Leader Haringey Council

Exercise

Work as a small group and prepare a 2 minute presentation on one of the headings

We have involved residents in transforming services in the following ways...

The one piece of advice we have when involving residents is...

The best way to measure the success of resident led transformation is...

Discussion